## **AGENDA**

## Friday, June 22nd

8:00am – 9:00am	Registration and Breakfast
9:00am – 9:30am	Welcome and Introductions
9:30am – 10:45am	Developing Your Dispute Resolution Signature: As Mediator, Collaborative Professional, Divorce Financial Professional, Mental Health/Family Professional or Divorce Coach (With Presentation by Kevin Scudder on Developing Your Practice Signature)
	<ul> <li>Make a Commitment to Competence and Excellence (Kaisen)</li> <li>Develop your Collaborative, Mediation, Unbundling Signature</li> <li>Utilize Congruent Dispute Resolution Values to Make a Transition to a New Service Delivery Paradigm</li> <li>Improve Negotiation Strategies by Utilizing Innovative Professional Roles, Formats, and Case Management Skills</li> </ul>
10:45am – 11:00am	Break
11:00am – 12:30pm	Developing Your Dispute Resolution Signature: Discussion Continued (With Presentation by carl michael Rossi on Balancing a Peacemaking Practice with Litigation)
	<ul> <li>Make a Commitment to Competence and Excellence (Kaisen)</li> <li>Develop your Collaborative, Mediation, Unbundling Signature</li> <li>Utilize Congruent Dispute Resolution Values to Make a Transition to a New Service Delivery Paradigm</li> <li>Improve Negotiation Strategies by Utilizing Innovative Professional Roles, Formats, and Case Management Skills</li> </ul>
12:30pm – 1:30pm	Lunch

1:30pm – 3:00pm	<ul> <li>Offering Services Clients Want and Strategies that Work: Stepping Out of Your Collaborative Comfort Zone Coach (With Presentation by Linda Warren Seely on Enrolling Reluctant Parties and Counsel)</li> </ul>
	<ul> <li>Offering and Fitting Different Collaborative Models</li> <li>Working Successfully with Untrained Collaborative Professionals</li> <li>Collaborative Negotiation Without Client Meetings</li> <li>Enrolling Reluctant Parties and Counsel</li> <li>Collaborative Intervention During Litigation:</li> <li>Collaborative Lawyers Within Mediation (Disqualification Upon Termination)</li> <li>Peacemaking Strategies to Help Self-Represented Litigants</li> </ul>
3:00pm – 3:15pm	Break
3:15pm – 5:00pm	<ul> <li>Using Your Dispute Neutral Skills in Different Models</li> <li>Utilizing an Interdisciplinary Team in Mediation</li> <li>Preliminary Private Planning Sessions (PPP)</li> <li>Mediation Friendly Confidential Mini Evaluations</li> <li>Mediator Settlement Proposals</li> <li>Effective Summary Letters and Temporary Agreements</li> </ul>
5:00pm	Adjourn
6:00pm – 8:00pm	Ticketed Dinner for Trainers and Attendees  More details to follow

## Saturday, June 23<sup>rd</sup>

8:00am – 9:00am	Breakfast

9:00 am – 10:30am	Successful Intakes and First Meetings (With Presentation by Nancy Retsinas on Intake)
	<ul> <li>Utilizing IACP Research to Improve Case Screening</li> <li>Expanding Points of Entry for Collaborative and Mediation Case Origination (Lawyers, Mental Health, Financial, Clergy)</li> <li>Initiating a Mediation or Collaborative approach with your Client, Both Parties, Directly with Other Lawyer</li> <li>Effective Use of Written Fee Estimates</li> <li>Consumer Approach and Systems to Improve Client Intake</li> </ul>
10:30am – 10:45am	Break
10:45am – 12:00pm	The Journey to Becoming a Full-Time Dispute Neutral Coach (With Presentation by Gary Direnfeld on Utilizing Social Media)
	How to Create a Profit Center for Your Practice by Giving up Litigation and Committing to Being a Dispute Resolution Professional
	<ul> <li>How to Make the Transition from a Collaboratively or Mediation Trained Professional Who Offers Litigation Services to a Full-Time Dispute Resolution Professional</li> </ul>
	<ul> <li>Overcoming Personal and Professional Challenges, Real and Perceived, Which Prevent the Transition to Full-Time Dispute Resolution Neutral</li> </ul>
	<ul> <li>Strategies to Maximize Profitability During and After Your Transition</li> </ul>
	<ul> <li>The Connection Between Your Profitable Individual Practice and the Success of Your Local Community of Peacemakers</li> </ul>
12:00pm – 1:00pm	Lunch

1:00pm – 2:45pm	Planning Your Next Decade as a Profitable Dispute Resolution Professional Through Daily Baby Steps Coach (With Presentation by Brian Galbraith on Doing Good and Doing Well: Making Your Practice Profitable)  • The Commitment to Collaborative Excellence: A Daily Practice • Mediator and Collaborative Self-Survey: Highlighting your Strategic Plan • Developing Your Mission Statement • Drafting Your Dispute Resolution Business Plan • Redesigning Your Office to Become a Client Classroom and Support Center • Visioning Your Practice for Profitability and Personal Satisfaction
2:45pm – 3:00pm	Break
3:00pm – 4:15pm	<ul> <li>Planning Your Next Decade: Discussion Continued</li> <li>The Commitment to Collaborative Excellence: A Daily Practice</li> <li>Mediator and Collaborative Self-Survey: Highlighting your Strategic Plan</li> <li>Developing Your Mission Statement</li> <li>Drafting Your Dispute Resolution Business Plan</li> <li>Redesigning Your Office to Become a Client Classroom and Support Center</li> <li>Visioning Your Practice for Profitability and Personal Satisfaction</li> </ul>
4:15pm – 5:00pm	Closing of Training